

Ciaran J. McGrath

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Profile

- Writer and editor with over twenty years experience across multiple industries.
- Specialist in working with subject matter experts to make the most of their knowledge.
- Knowledge of and expertise with a broad range of modern media production techniques.
- Experienced with content development pipelines in technical and creative industries.
- Comfortable working independently and remotely or directly collaborating with a team on site.
- Broad base of knowledge across a variety of cultural and factual fields, with the ability to synthesise this knowledge to create new products.

Skills

Content Management

- Developed suites of Safe Work Instructions and other documentation for data centre logistics
- Created a website designed to enable quick and easy access to documentation for an onsite team
- Explored the use of AI tools in expanding the functionality of documentation content
- Managed content management sites delivering content across multinational companies.
- Worked with personnel in multiple countries to represent their expertise and knowledge in content management systems.
- Designed information products for both new hires and experienced personnel.

Computer Skills

- Experience with content creation and management software on MacOS, iOS, and Windows platforms.
- Created and maintained several Web sites using Wordpress and directly via HTML5, Javascript, and CSS3.
- Trained in modern media creation techniques, covering most aspects of audio, video, graphic design, programming, and Web design.
- Familiarity with Unreal Engine and Godot games development systems, as well as supporting software.

Staff Management

- As a senior team member, worked to ensure direction and high morale on difficult projects.
- Managed in-house and telecommuting staff to generate a high throughput of quality work.
- Has a record of ensuring consistent quality output from staff.
- Dealt with individual staff problems, keeping management informed in the process.

Training

- Conducted hiring interviews and test reviews with an eye to ensure quality hires to maintain team cohesion and morale.
- Trained writers and editors who went on to work for other departments, reducing staff churn.
- Adapted the departmental training pack to match new guidelines, ensuring continued high quality.
- Maintained feedback and encouraged development among staff.

Research

- Ability to read and comprehend wide topics quickly, conducting deep dives when necessary.
- In-depth knowledge of gaming culture and history, including a broad range of knowledge of history, culture and popular fiction.

Professional Experience

Technical Writer, EOS IT Solutions - Business Logistics Firm – Banbridge, Northern Ireland	January 2026 — July 2026
Lead Writer, Black Shamrock Ltd. – Games Developer in Dublin	March 2021 — July 2025
Technical Writer, Harvey Nash Group (Google) – Data Centre in Dublin (Contract)	February 2019 — January 2021
Content Coordinator, Brown Bag Films - Animation Studio based in Smithfield, Dublin	May 2015 — June 2018
Content Manager, PayPal (Contract) – Ballycoolin, Dublin Office	April 2014 — April 2015
Writer (Freelance), Simple Lifeforms – Dublin	November 2011 — June 2012
Writer & Editor (Freelance), Houghton Mifflin Harcourt – Dublin	February 2012 — August 2012
Technical Writer (Freelance), Innerworkings Ltd. – Dublin	January 2012 — August 2012
Associate Editor (July 2005 - July 2011) / Assistant Editor (January 1999 - July 2005) / Writer (October 1998 - January 1999), H.W. Wilson – Dublin	October 1998 — July 2011
Assistant / Reporter / Arts Editor, Down Recorder – Downpatrick, Co. Down	Summer 1995 and 1996

Education

MSc Interactive Digital Media - Trinity College Dublin, 2012-2013

- Programming for Digital Media: Web-based, client-side, and server-side programming.
- Authoring for Digital Media: Web site development and graphic design theory for web and print.
- Audio, Video and Sensor Technology: Techniques for video, audio, and photographic production.
- Contextual Media: Media and Narrative Theory and game design and development.
- Image Processing: Programming techniques and 3D model creation and animation.

Bachelor of Arts, Single Honours English (II.1) - Trinity College Dublin, 1994-98

4 'A' Levels - St. Patrick's Grammar, Downpatrick, Co. Down, 1986-94

Skills and Qualifications

- Diploma in Leadership and Management from UCD Professional Academy
- Atlassian Confluence certification
- Full and clean driving license
- ECDL Certified
- French language course, summer 2008

Other Interests

- Wrote feature articles and reviews for TN2 arts magazine in Trinity College.
- Contributed colour writing to "Central Dark" marketing for "Alone in the Dark" video game.
- Wrote product reviews for PCLive magazine, as well as film and book reviews on my blog.
- Helped to organise conventions featuring international guests and attendees.
- Took part in, composed, and ran quizzes and have competed in several TV quiz shows.
- Have written numerous pieces of fiction, including novels and short stories.
- Created promotional material for numerous events using DTP software.